

# Subscribe to System Status Updates

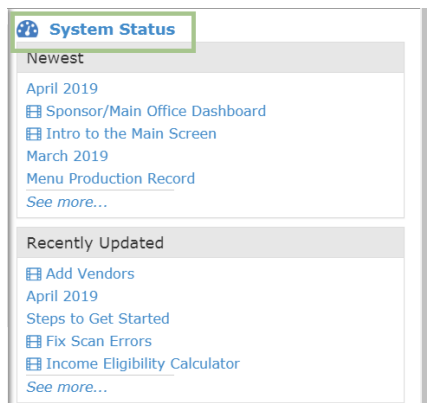
Last Modified on 06/12/2019 12:38 pm CDT

Subscribe to system status updates at <https://status.kidkare.com/index.html#> to receive notifications about any changes to Minute Menu CX's system status. You can subscribe to email notifications, SMS notifications, or both. When you subscribe to the Status page, you receive a notification for the following:

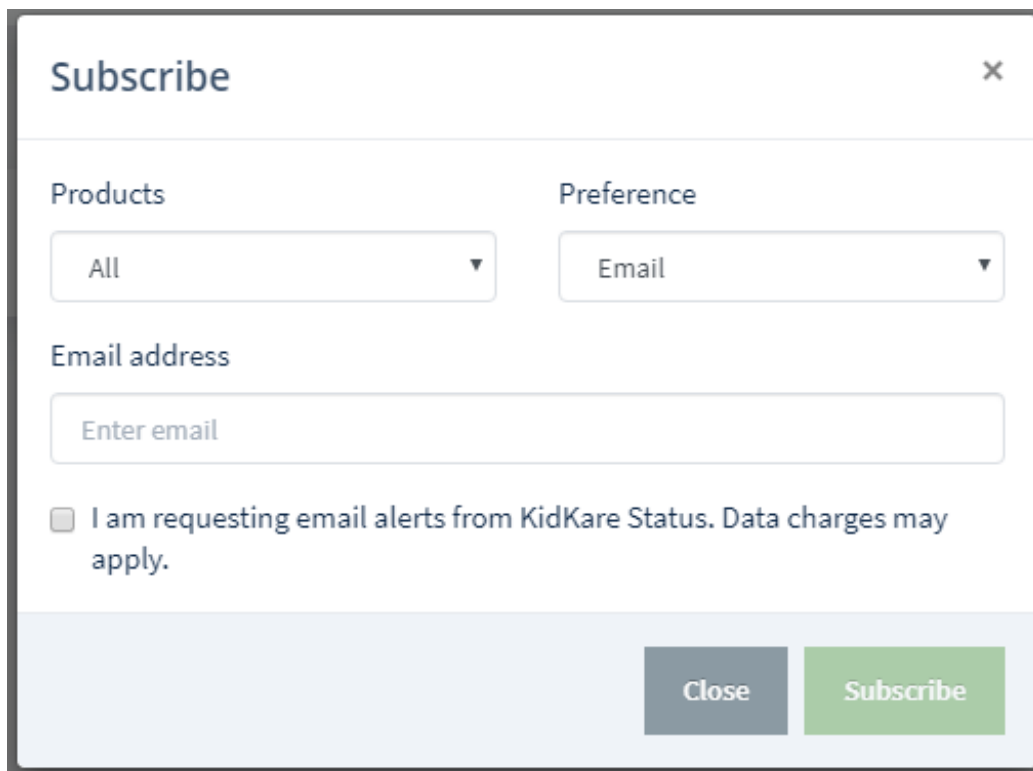
- The overall product status changes.
- A new incident is reported.
- An existing incident is updated.
- Messages (general and high priority) are posted.

To subscribe to status updates:

1. Go to <https://status.kidkare.com/index.html#>. You can also click the **System Status** link in the right-hand column on this page.



2. Click **Subscribe** in the bottom-right corner. A pop-up opens.

A screenshot of a 'Subscribe' pop-up window. The window has a title bar with the word 'Subscribe' and a close button (X) in the top right corner. Inside the window, there are two columns: 'Products' and 'Preference'. The 'Products' column has a dropdown menu with 'All' selected. The 'Preference' column has a dropdown menu with 'Email' selected. Below these is a text input field labeled 'Email address' with the placeholder text 'Enter email'. At the bottom left, there is a checkbox with the text 'I am requesting email alerts from KidKare Status. Data charges may apply.' At the bottom right, there are two buttons: 'Close' (grey) and 'Subscribe' (green).

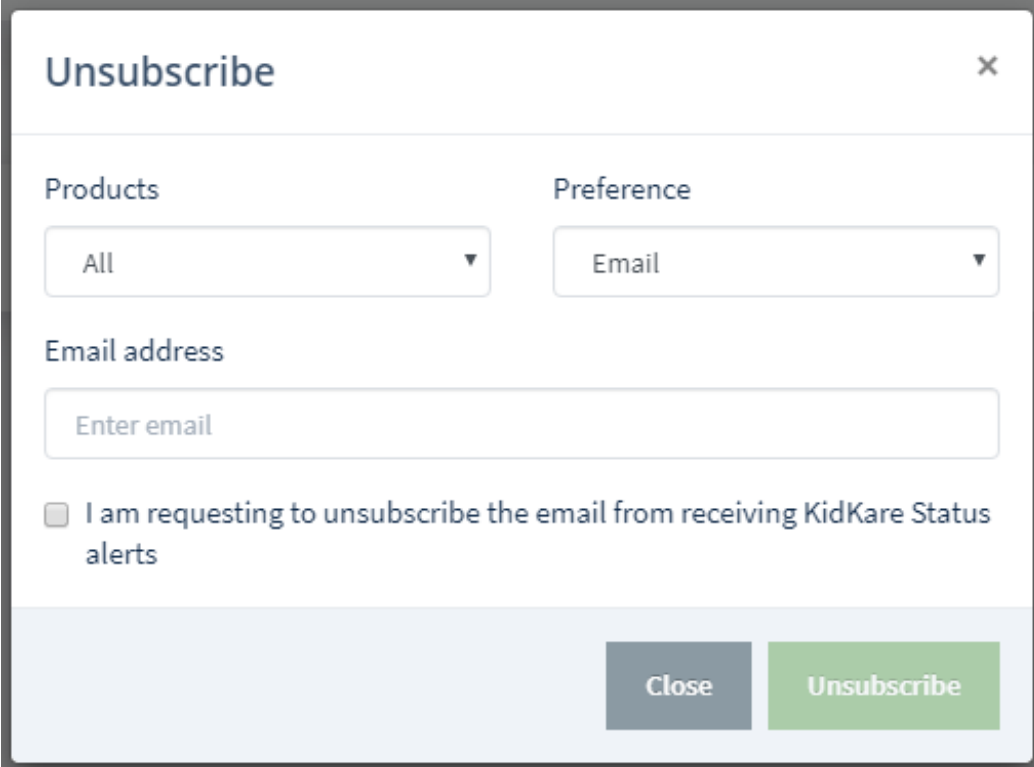
3. Click the **Products** drop-down menu and select the product to which to subscribe.
4. Click the **Preference** drop-down menu and select **Email**, **Phone**, or **Both**.
5. Click the **Email Address** box, the **Phone** box, or both, and enter the email address/phone number at which you'd like to receive notifications.
6. Check the **I Am Requesting Alerts From KidKare Status Data Charges May Apply** box.
7. Click **Subscribe**.

## Unsubscribing from Alerts

You can unsubscribe at any time. Note that if you subscribed to both SMS and email alerts, you must unsubscribe from both to no longer receive any notifications from the KidKare System Status page.

To do so:

1. Go to <https://status.kidkare.com/index.html#>. You can also click the **System Status** link in the right-hand column on this page.
2. Click **Unsubscribe** from the bottom-right corner. A pop-up opens.

A screenshot of an 'Unsubscribe' form. The form has a title 'Unsubscribe' at the top left and a close button 'x' at the top right. Below the title, there are two columns: 'Products' and 'Preference'. Under 'Products' is a dropdown menu with 'All' selected. Under 'Preference' is a dropdown menu with 'Email' selected. Below these is a text input field labeled 'Email address' with the placeholder text 'Enter email'. At the bottom of the form is a checkbox labeled 'I am requesting to unsubscribe the email from receiving KidKare Status alerts'. At the very bottom right are two buttons: 'Close' and 'Unsubscribe'.

3. Click the **Products** drop-down menu and select the product from which to unsubscribe.
4. Click the **Preference** drop-down menu and select **Email**, **Phone**, or **Both**.
5. Click the **Email Address** box, the **Phone** box, or both, and enter the email address/phone number you are unsubscribing.
6. Check the **I Am Requesting to Unsubscribe From Receiving KidKare Status Alerts** box.
7. Click **Unsubscribe**.